

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### PLACE ORDERS:

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

### QUESTIONS:

972-770-4045

### WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling.*

Candace Rozell, *President & CEO*  
[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)  
*(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)*

## Make A Note

The concierge office will close at 2pm on Wednesday, November 22 and remain closed the rest of the week in observance of the Thanksgiving holiday. All orders for that week need to be placed no later than 2pm on Monday, the 20th in order to make delivery for the next day on Tuesday morning (no later than noon). Please pick up your order that same day by 4pm and verify it right away. Let us know asap should there be a discrepancy with your order. We will correct those orders (if any) no later than noon on Wednesday, the 22nd. Have a safe and happy holiday!

## Sundance Square Annual Christmas Tree Lighting

Saturday, November 18 at 6:30pm  
Sundance Square Plaza  
Downtown Fort Worth

Excitement fills the air with the arrival of this year's beautiful 57' blue spruce Christmas tree from Manton, Michigan. Local dignitaries, representatives from Sundance Square, and Green Mountain Energy Company will be on site at 9am for the official standing of the tree in the Sundance Square Plaza.

Throughout the week, a talented crew of decorators will work their magic and adorn the tree with thousands of LED lights, snowflakes and ornaments. The brightly-colored Nutcracker-themed Santa photoset will be back along with giant illuminated ornaments. Families are encouraged to arrive early and enjoy a fun-filled day. Children will have their first opportunity to visit with jolly old St. Nick in his bright red sleigh starting at 11am.

The Inspiration Band will take the stage at 5:30pm and the tree lighting countdown begins at 6:30pm. The XTO Parade of Lights is scheduled the following evening, Sunday, November 19 at 6pm. For more information call 817-255-5700 or visit <http://sundancesquare.com>.

## The Trains at NorthPark

214-631-7354, [trains@rmhdallas.org](mailto:trains@rmhdallas.org)

In 2017, The Trains at NorthPark will celebrate its 30th Anniversary and its 19th year at NorthPark Center. The most elaborate toy trains exhibit in Texas, *The Trains at NorthPark* includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and Cotton Bowl, the Perot Museum, and SMU; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 80,000 people visit *The Trains at NorthPark* each season as part of their holiday tradition. Since 1987, *The Trains at NorthPark*, presented by Bank of Texas, has raised money for the children and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost one-third of the annual operating budget.

### Dates:

November 18, 2017 - January 7, 2018

### Location:

NorthPark Center  
8687 N. Central Expwy, Dallas, TX 75225

### Hours of Operation:

Mon-Sat (10am-9pm)  
Sun (12pm-6pm)

### Cost of the Exhibit:

- Tickets available at the door or online starting early November at [www.thetrainsatnorthpark.com](http://www.thetrainsatnorthpark.com)
- \$7/AD, \$4/CH (ages 2-12) & SR (age 65+)
- Children under 2 admitted free
- \*Discount tickets are available at Tom Thumb (\$1 off admission).

# Irving Berlin's White Christmas

November 14-19 at Bass Hall  
December 5-10 at Music Hall at Fair Park

This holiday season discover the perfect gift for everyone on your list! Start with a timeless tale of joy and goodwill, fill it with classic Irving Berlin songs, and top it off with glorious dancing and lots of snow at Irving Berlin's *White Christmas*. Performances begin on November 14 in Fort Worth and December 5 in Dallas for this must-see classic in a lavish new production that *The New York Times* says to "put on your wish list." Irving Berlin's *White Christmas* tells the story of a song-and-dance team putting on a show in a magical Vermont Inn and falling for a stunning sister act in the process. This merry and bright holiday musical is full of dancing, laughter and some of the greatest songs ever written! **Order through your concierge to save on service fees.**



# Disney on Ice: Reach For The Stars

November 22-26  
Allen Event Center  
Mickey Mouse, Minnie Mouse, Donald Duck and Goofy set the



stage for a star-studded talent extravaganza as *Disney On Ice presents Reach For The Stars*. Unleash the magic with royal sisters Anna and Elsa and the hilarious snowman, Olaf, as they sing captivating songs like "Let it Go" and "In Summer." Life is the bubbles when Sebastian strikes up his hot crustacean band and the Daughters of Triton make a splash as they introduce Ariel in an '80s pop montage. Get tangled up with a chorus of harmless hooligans when they get a visit from the spirited Rapunzel and her charming ally, Flynn Rider, on their journey to see the floating lights. Relive a tale as old as time when Belle opens her heart to new adventures as the Beast's enchanted objects take center stage for a dazzling skating spectacle.

**Tickets to the following performances are only \$28** (plus \$1 service charge per order) when purchased through your concierge, **Friday, Nov. 24** (11:30am, 3:30pm, 7:30pm), **Saturday, Nov. 25** (1pm and 5pm), and **Sunday, Nov. 26** (12pm and 4pm). The tickets to these performances will be in the following sections: 100-106 & 114-120. All other performances and ticket sales will have to be through Ticketmaster. **Deadline to order discounted tickets is 2pm on Wednesday, November 15.**



Holiday Wonder Dallas is an outdoor, walk-through winter wonderland featuring two million lights, 23 illuminated scenes, 750,000 sq. ft. of holiday displays on 17 acres, a thrilling two-story-tall arctic slide, dancers, acrobats, musicians and more. You will also find booths with food and special mementos to bring the holiday magic home, interactive opportunities for fun, and photos. **Contact your concierge to save 40% off of your tickets, PLUS get 2 free slides!**

Prices are: Adults - **\$12** (Reg. \$20), Child (ages 3-12) - **\$7.20** (Reg. \$12), or purchase a Family Value Pack (2 Adults & 2 Kids) at **\$32.40** (Reg. \$54).

# Enchant

November 24-December 31  
Globe Life Park (1000 Ballpark Way, Arlington, TX 76011)

*Enchant* is an event unlike any other. It started in Vancouver in 2016 with 18,000 sq. ft. of illuminated sculptures creating the perfect atmosphere for a holiday evening adventure. Not only does it include the largest light maze, but also a skating pond, market with 85 local vendors, 25 food trucks, live music and entertainment, and FREE parking! Shows are on Tuesday-Sunday from November 24-December 31, plus Monday, December 18. You may choose the following time slots: 5pm-7pm, 7pm-9pm, 9pm-11pm. **ON SALE NOW... contact your concierge to save 10% off of regular prices.**



# The Nutcracker

November 25-December 24  
Texas Ballet Theater

Texas Ballet Theater ushers in the holiday season with one of North Texas' most acclaimed productions, Ben Stevenson's *The Nutcracker*. In this holiday tradition, Clara receives a mysterious Nutcracker from her godfather and it becomes the center theme for an astonishing dream. She travels to The Kingdom of Sweets where she is treated to a celebration of delicacies from around the world. Along with Pyotr Tchaikovsky's classic score, flying carpets, snow, and TBT's dancers make this show unforgettable. **Contact your concierge for discounted tickets and waived service fees.**



# Trans-Siberian Orchestra

Friday, December 22 at 3:30pm & 8pm  
American Airlines Center

Trans-Siberian Orchestra is bringing their Winter Tour 2017 - Ghosts of Christmas Eve to Dallas on Friday, December 22. TSO's tour will be a celebration of the art and accomplishments of the lauded group's late creator/composer/lyricist, Paul O'Neill, and his inimitable creation, which he dubbed Rock Theater.



**PRICES:** \$78.50 (100 level), \$68.50 (100/200 level), \$58.50 (lower 300 levels), \$49.50 (300 level)

**SPECIAL INFO:** Prices shown above reflect a required \$5 facility fee. There will also be an AA Center fee added of \$1 (per order).

**Order through your concierge to save on Ticketmaster service fees. Deadline to order is Wednesday, December 13 at 2pm.** For more information on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).

# Lone Star Circus' Cirque Joyeux

December 28-January 1  
Dallas Children's Theater

*Cirque Joyeux* is a European-style cirque show featuring international circus stars. This event is held at Dallas Children's Theater's Rosewood Center for Family Arts. This is a fun event for groups to attend and you can get a 25% discount on adult tickets (in section B) for groups of 10 or more. However, for smaller ticket orders or tickets (in section A), you can still save the service fees **by ordering through your concierge.** Lone Star Circus is a Dallas based non-profit circus organization aggressively growing to promote circus arts through education, performance, and community outreach.



# FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride!

<https://www.uber.com/invite/candacer60>

# ICE! and Lone Star Christmas

November 10-January 1

Gaylord Texan Resort

(1501 Gaylord Trail, Grapevine, TX 76051)

The Gaylord Texan Resort brings the magic of a winter wonderland indoors with its annual ICE! exhibit, featuring more than 2 million pounds of colorful, hand-carved sculptures. You'll pile on a heavy parka (provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees. Think 2 million pounds of ice carved, by more than 40 ice sculptors, into symbols of Christmas and well-known, holiday animated characters. There are also huge ice slides to ride down. ICE! also boasts one-and-a-half million twinkling lights, 12,000 ornaments, a 52-foot-tall rotating Christmas tree, and a life-sized gingerbread house. See Ma in her kerchief, Pa in his cap and more as the classic holiday poem, *'Twas the Night Before Christmas* comes to life.



ICE! is an indoor winter wonderland featuring:

- Walk-through holiday attraction
- Two million pounds of colorful ice sculptures
- Hand-carved by 40 artisans from Harbin, China. Learn more about The Making of ICE!
- Five two-story tall ice slides
- Depicts the classic story of *'Twas the Night Before Christmas*
- Conclude your experience with the majesty of a full Nativity in stunning, crystal clear ice. It's all part of Lone Star Christmas!

## Times & Dates:

- Monday-Thursday, 11am-8pm
- Friday-Saturday, 10am-10pm
- Sunday, 10am-6pm
- Holiday Hours: December 17-21 & 24-28, 10am-9pm

**Tickets are ON SALE NOW and our discount rates are \$16/Mon-Fri & \$24/ Sat-Sun.**

The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply.

**Contact your concierge for a specific web link and special promotional discount code to order and print your tickets.** This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.



## Dallas Stars

Receive Dallas Stars tickets at a discount to select home games.

**Contact your concierge for a special link and promo code to order up to 6 tickets per game.**

If you need more than 6 tickets or have other ticket needs, please contact Alex Rhodes at 214-387-5718 or arhodes@dallasstars.com.

### NOVEMBER

- 4 - BUF Sabres at 7pm
- 6 - WPG Jets at 7:30pm
- 10 - NY Islanders 7:30pm
- 18 - EDM Oilers at 1pm
- 21 - MTL Canadiens at 7:30pm
- 24 - CGY Flames at 8pm



## Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games.

**Contact your concierge for a special link and promo code to order up to 10 tickets per game.**

If you need more than 10 tickets or have other ticket needs, please contact Kyle Hinstorff at 214-658-7181 or kyle.hinstorff@dallasstars.com.

### NOVEMBER

- 3 - Pelicans at 7:30pm
- 11 - Cavaliers at 7:30pm
- 14 - Spurs at 7:30pm
- 17 - Timberwolves at 7:30pm
- 18 - Bucks at 8pm
- 20 - Celtics at 7:30pm
- 25 - Thunder at 7:30pm
- 29 - Nets at 7:30pm

# SeaWorld's Christmas Celebration

'Tis the season to create family memories, only found at SeaWorld's Christmas



Celebration. SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event through January 2. This wintry, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! The park is covered with 8 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends.

The park is sectioned into 15 different lands, each with a different holiday twist. As you make your way through the park, look for special selfie spots along the path and capture the lights. The different areas along the path are perfect for holiday photos to remember this special time of year. Share the lights with #SeaLightsTX. A holiday visit to SeaWorld would not be complete without a Christmas dinner with all the trimmings. Join Santa and Mrs. Claus for a special evening as they invite you into their home to share a meal and a special story. Each reservation will also receive a photo with Santa.

## Dates & Times:

Nov. 18-26, Dec. 2-17 (weekends only), and Dec 21-Jan 2, 2018 from 1pm to 10pm  
*Santa will be featured through Dec 24.*

**Contact your concierge for discounted tickets.** Choose from a single day ticket at **\$60** or a SeaWorld/Aquatic 2-Park Flex ticket at only **\$65** (which includes unlimited admission to both parks but must be used within 7 days of your first visit). All prices include tax. Tickets will have an expiration date of 1 year from original date of purchase.

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto **www.texasconiergeconnection.com** and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

# Fort Worth Symphony

## Orchestra Presents:

### *Enigma Variations*

November 10-12, 7:30pm

#### Bass Performance Hall

Australian conductor Nicholas Carter leads the orchestra in Elgar's storied *Enigma Variations*, 14 charming and vivid sketches of his friends and acquaintances including the "Nimrod" variation. Vaughan Williams's *Fantasia on a Theme of Thomas Tallis*, scored for a unique arrangement of string instruments, opens the concert. Additionally, pianist Behzod Abduraimov performs Shostakovich's *Piano Concerto No. 1*.

### *Augustin Hadelich and Friends in Recital*

November 14, 7pm

#### Renzo Piano Pavilion at the Kimbell

3333 Camp Bowie Blvd, Fort Worth, TX 76107

Enjoy an evening of intimate chamber music in the gorgeous Renzo Piano Pavillion at the Kimbell Art Museum when FWSO Artistic Partner Augustin Hadelich is joined by members of the FWSO for a program of works by Weber, Ysaÿe, and Tchaikovsky.

Contact your concierge to save on service fees to both performances.

## Dallas Arboretum Opens A Tasteful Place, A Year-Round Food Oasis

On October 3, the Dallas Arboretum and Botanical Garden supporters and representatives cut a ribbon to officially open A Tasteful Place, an edible display garden complete with a newly developed lagoon and meandering walkways. This 3.5-acre display garden is more than just fruit, vegetables, herbs and flowers. It's a \$12 million project that completes the south-end of the garden with a gorgeous view of White Rock Lake and the downtown Dallas skyline. A Tasteful Place is a collaborative effort of many alliances with individuals and groups around the city that support the Dallas Arboretum with programming.



DALLAS ARBORETUM  
AND BOTANICAL GARDEN

Activities and events in A Tasteful Place include the following:

- Daily tastings of recipes developed from featured vegetables in the garden
- Heritage recipe swaps on Thursdays
- Hands-on cooking classes and cooking demonstrations led by prominent chefs
- Garden-to-table dinners
- Horticulture demonstrations, such as container vegetable gardening
- Parent/grandparent and child cooking classes
- Nutrition presentations
- And other special events

For the most up-to-date schedule of events, check [www.dallasarboretum.org](http://www.dallasarboretum.org) or the Arboretum's social media sites. Contact your concierge to purchase discounted general admission tickets to the Dallas Arboretum!

# Perot Museum of Nature and Science

It's back! One of the world's most famous gold nuggets has returned to the Perot Museum of Nature and Science. The Ausrox Gold Nugget, a true rock star in the gem and mineral world, was on loan as part of the original collection that debuted in the Lyda Hill Gems and Minerals Hall when the Museum opened to the public in December 2012. In 2015, the precious mineral headed south to the Houston Museum of Natural Science but is now back in all its glittering glory.



Incredibly, this treasure, found in the Eastern Goldfield of Australia, was discovered by three prospectors using a hand-held metal detector. Tipping the scales at 23.27 kilos or 51.29 pounds, the Ausrox Nugget is regarded as the third-largest gold nugget still in existence. While the bullion value of the nugget is already substantial, the size and rarity of the Ausrox Nugget combine to make its worth invaluable in the collector market. For more information, visit [www.perotmuseum.org](http://www.perotmuseum.org). Contact your concierge for discounted general admission tickets.



## New Tool Makes It Easier for DART Customers to Report Suspicious Activities

Being aware of our surroundings and alert to suspicious behavior is good practice whether you are riding DART to work, school, or special events. In September, DART rolled out a new reporting mobile app that makes it easier for riders to anonymously and discreetly report incidents on the agency's buses and trains.

"DART Say Something" is a free app by ELERTS and is available for iPhone and Android devices. It features a drop-down menu that allows riders to select the type of activity they wish to report, as well as the location. Customers can submit photos and video, and there is a notes field that allows them to type any additional information before hitting "send report."

Two-way communication allows police dispatchers to request further details and allows riders to respond to alerts they receive. Already, more than 1,700 people have downloaded the app from either the App Store or on Google Play.

Non-smartphone users can use the system's text-a-tip service at 214-256-1819. Learn more about the DART Say Something app at <http://www.dart.org/riding/dartpoliceelerts.asp>.



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